

# Elizabeth Hellman

## WEB DEVELOPER

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## PROFILE

I have always been interested in how things work, with a creative eye and logical mindset. After years of expanding my technical skill set, I decided to take the leap into the world of web development. I'm excited to integrate the technical skills I've gained with my background in customer experience and project coordination, into the digital world.

## SKILLS

HTML5, CSS, JavaScript, React.js, Document Object Model (DOM) APIs, Node.js, Express.js, Web APIs, User Authentication, OAuth, Heroku, GitHub, WebPack, MySQL, Jest, Enzyme, Filemaker, Quickbooks

## EXPERIENCE

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### Customer Service Manager | Allegra South Burnaby/All Labels

JAN 2017 - NOV 2020, BURNABY, BC

- Supported the growth and development from a 'mom and pop shop' to a small business, with an increase in revenue of \$600,000.
- Assisted in the maintenance of a custom estimating website used by internal and external clients.

### Account Manager - Luxury Brands | PacBlue

NOV 2014 - 2016, RICHMOND, BC

- Supported project management of Luxury Brand clients which included quality control and providing guidance on creative projects
- Directly involved in the ongoing development, support, and training for the custom ordering website.

### Account Coordinator - Cosmetics | PacBlue

FEB 2014 - NOV 2014, VANCOUVER, BC

- Supported clients and built sustainable relationships with top brands such as Clinique, Estee Lauder, Dior, and Elizabeth Arden.
- Assisted in the development of a customized ordering website involving extensive data for international clients.

### Client/Sales Support Representative - Cosmetics | PacBlue

AUG 2012 - FEB 2014, VANCOUVER, BC

- Supported the Cosmetics Account Manager, responsible for order entry and management.
- Maintained quality assurance, managed multi-country shipments and supervised production teams.

## EDUCATION

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### BrainStation | Diploma Candidate, Web Development

JAN 2021 - MAR 2021, VANCOUVER, BC

### BCIT | Diploma, Marketing Management & Communications

SEP 2003 - MAY 2005, BURNABY, BC